

## Terms and Conditions

### Golden Draw Weekly

Operated by Tattersall's Sweeps Pty Ltd

ABN: 99 081 925 662

Level 1, 411 Collins Street, Melbourne, Victoria 3000, Australia

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## Effective Date

These Terms and Conditions ("Terms") are effective as of 29 April 2025 and apply to all users of the Golden Draw Weekly platform ("Platform") operated by Tattersall's Sweeps Pty Ltd ("we," "us," or "our").

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## Definitions and User Eligibility

- **Definitions**
    - **"Platform"** refers to the Golden Draw Weekly online lottery service, including its website, mobile applications, and associated services.
    - **"User"** or **"you"** refers to any individual accessing or participating in the Platform.
    - **"Lottery Draw"** refers to the scheduled lottery events conducted by the Platform.
    - **"Ticket"** means a valid entry purchased for participation in a Lottery Draw.
    - **"Prize"** refers to any winnings awarded from a Lottery Draw.
  - **User Eligibility**
    - You must be at least 18 years of age to participate in the Platform.
    - You must be a resident of Australia and physically located in a jurisdiction where participation in online lotteries is lawful.
    - Employees, officers, or immediate family members of Tattersall's Sweeps Pty Ltd, its affiliates, or contractors are prohibited from participating in Lottery Draws.
    - You must comply with the Lotteries Act 1997 (VIC), Interactive Gambling Act 2001 (Cth), and Australian Consumer Law.
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## Agreement to Terms

By accessing or using the Platform, you agree to be bound by these Terms, our Privacy Policy, and all applicable laws. If you do not agree, you must not use the Platform. We reserve the right to refuse service to any user who breaches these Terms or engages in unlawful conduct.

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## Account Registration and Identity Verification (KYC)

- **Account Creation**
    - To participate in Lottery Draws, you must register an account on the Platform by providing accurate and complete personal information, including your full name, date of birth, residential address, email address, and contact number.
    - You are responsible for maintaining the confidentiality of your account credentials and for all activities conducted under your account.
  - **Know Your Customer (KYC) Verification**
    - In compliance with the Interactive Gambling Act 2001 (Cth), we may require you to submit identification documents (e.g., passport, driver's licence, or proof of address) to verify your identity, age, and residency.
    - Failure to provide requested documentation within 7 business days may result in suspension or termination of your account and forfeiture of any Tickets or Prizes.
    - We reserve the right to conduct additional verification checks at any time, including prior to processing Prize payments.
  - **Account Restrictions**
    - Only one account per user is permitted. Duplicate accounts will be terminated, and any associated Tickets or Prizes may be voided.
    - You must not allow any other person to access or use your account.
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## Participation in Lottery Draws

- **Eligibility for Draws**
    - Participation is limited to registered users who have completed KYC verification and purchased a valid Ticket.
    - Tickets are non-transferable and may only be purchased through the Platform using approved payment methods.
  - **Draw Conduct**
    - Lottery Draws are conducted in accordance with the Lotteries Act 1997 (VIC) and overseen by an independent auditor to ensure fairness.
    - Draw schedules, entry deadlines, and Prize structures are published on the Platform.
  - **Responsible Gambling**
    - We are committed to promoting responsible gambling. You may set voluntary deposit or participation limits through your account settings.
    - If you believe you may have a gambling problem, you can access self-exclusion tools or contact Gambling Help Australia at 1800 858 858.
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## Ticket Purchase Process and Fees

- **Purchase Process**
    - Tickets may be purchased via the Platform using approved payment methods, including credit/debit cards or other electronic payment systems.
    - All payments are processed in Australian Dollars (AUD).
    - You must ensure sufficient funds are available at the time of purchase. We are not liable for failed transactions due to insufficient funds or payment provider issues.
  - **Fees and Charges**
    - Ticket prices are displayed on the Platform and include all applicable taxes and levies.
    - Additional transaction fees may apply, depending on the payment method, and will be disclosed at checkout.
  - **Refunds**
    - Ticket purchases are final and non-refundable, except where required by Australian Consumer Law or in the case of a cancelled Lottery Draw.
    - If a Lottery Draw is cancelled, we will refund the Ticket price to your account or original payment method within 14 business days.
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## Prize Claim Rules and Withdrawal Procedure

- **Prize Notification**
  - Winners will be notified via email and/or through their Platform account within 48 hours of a Lottery Draw.
  - Prize details, including amounts and claim deadlines, will be published on the Platform.
- **Prize Claim**
  - Prizes must be claimed within 6 months of the Lottery Draw date, unless otherwise specified. Unclaimed Prizes will be forfeited and may be redirected to a charitable cause in accordance with the Lotteries Act 1997 (VIC).
  - Large Prizes (exceeding AUD 10,000) may require additional identity verification and may be paid via electronic funds transfer (EFT) to an Australian bank account in your name.
- **Withdrawal Procedure**
  - Prizes under AUD 1,000 will be credited to your Platform account and may be withdrawn to a verified payment method.
  - Withdrawal requests are processed within 7 business days, subject to verification.
  - We reserve the right to withhold Prize payments if we suspect fraud, money laundering, or breaches of these Terms.
- **Taxation**

- Prizes are generally not subject to income tax in Australia. However, you are responsible for seeking independent tax advice regarding your Prize.
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## **Dispute Resolution and Governing Law**

- **Dispute Resolution**
    - If you have a complaint, please contact our customer support team at [support@goldendrawweekly.com.au](mailto:support@goldendrawweekly.com.au). We will endeavour to resolve your complaint within 21 business days.
    - If the matter remains unresolved, you may refer the dispute to the Victorian Gambling and Casino Control Commission or pursue remedies under Australian Consumer Law.
  - **Governing Law**
    - These Terms are governed by the laws of Victoria, Australia. You agree to submit to the exclusive jurisdiction of the courts of Victoria for any disputes arising from these Terms or your use of the Platform.
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## **Limitation of Liability**

- To the maximum extent permitted by law, Tattersall's Sweeps Pty Ltd, its directors, employees, or agents will not be liable for any direct, indirect, incidental, or consequential losses arising from your use of the Platform, including but not limited to losses due to technical failures, unauthorised access, or errors in Lottery Draws.
  - Our liability for breaches of Australian Consumer Law is limited to, at our discretion, resupplying the service or refunding the cost of the service.
  - We do not guarantee uninterrupted access to the Platform and are not liable for delays or failures caused by circumstances beyond our control.
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## **Termination and Amendments**

- **Termination**
  - We may suspend or terminate your account if you breach these Terms, engage in fraudulent activity, or fail to comply with KYC requirements.
  - Upon termination, any unused Tickets or unclaimed Prizes may be forfeited.
- **Amendments**

- We may amend these Terms at any time by Posting an updated version on the Platform. Continued use of the Platform constitutes acceptance of the amended Terms.
  - Significant changes will be communicated via email or Platform notification at least 14 days in advance.
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## **Intellectual Property**

- All content on the Platform, including logos, trademarks, designs, and software, is owned by or licensed to Tattersall's Sweeps Pty Ltd and protected by Australian and international intellectual property laws.
  - You may not reproduce, distribute, or modify any Platform content without our prior written consent.
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## **Entire Agreement & Severability**

- These Terms, together with our Privacy Policy, constitute the entire agreement between you and Tattersall's Sweeps Pty Ltd regarding your use of the Platform.
  - If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.
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## **Force Majeure**

- We are not liable for any failure to perform our obligations under these Terms due to events beyond our reasonable control, including but not limited to natural disasters, government actions, or telecommunications failures.
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## **Language Clause**

- These Terms are provided in English. In the event of any translation, the English version will prevail.
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## **Last Updated**

These Terms were last updated on 29 April 2025.

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