# **Regulatory Information**

#### Effective Date: 29 April 2025

This Regulatory Information document outlines the legal and operational framework governing **Golden Draw Weekly**, an online lottery platform operated by **Tattersall's Sweeps Pty Ltd** (ABN: 99 081 925 662), located at Level 1, 411 Collins Street, Melbourne, Victoria 3000, Australia. Golden Draw Weekly is committed to conducting its operations in a transparent, fair, and compliant manner in accordance with Australian laws and regulations.

## **Licence and Legal Authority**

Golden Draw Weekly operates under a lottery licence issued by the **Victorian Gambling and Casino Control Commission (VGCCC)**, the regulatory authority responsible for overseeing gambling activities in Victoria, Australia. The VGCCC licence ensures that all lottery operations conducted by Tattersall's Sweeps Pty Ltd comply with strict standards of integrity, fairness, and consumer protection.

For further information about our licensing status, please contact the VGCCC at:

- Website: www.vgccc.vic.gov.au
- Phone: 1300 182 457
- Address: Level 3, 12 Shelley Street, Richmond, Victoria 3121, Australia

#### **Compliance with Legislation**

Golden Draw Weekly operates in full compliance with the following Australian legislative frameworks:

- Lotteries Act 1997 (Vic): This Act governs the conduct of lotteries in Victoria, ensuring that all lottery activities are conducted transparently and in the public interest.
- Interactive Gambling Act 2001 (Cth): This federal legislation regulates online gambling services in Australia. Golden Draw Weekly adheres to the provisions of this Act, ensuring that its online lottery services are provided lawfully to Australian residents.
- Australian Consumer Law (ACL): As part of the Competition and Consumer Act 2010 (Cth), the ACL mandates fair trading practices, including clear terms and conditions, accurate advertising, and consumer protections against misleading or deceptive conduct.

Tattersall's Sweeps Pty Ltd is committed to upholding these legal standards to protect participants and maintain trust in our platform.

# Fair Draw Methodology

Golden Draw Weekly employs a **certified Random Number Generator (RNG)** to determine lottery outcomes. The RNG has been independently tested and certified by an accredited testing agency to ensure that all draws are random, unbiased, and fair. The methodology complies with VGCCC requirements and is subject to regular audits to maintain integrity.

Participants can access general information about draw processes via our website or by contacting our customer support team at **support@goldendrawweekly.com.au** (mailto:support@goldendrawweekly.com.au).

### **Reporting Obligations and Auditing Procedures**

As a VGCCC-licensed operator, Tattersall's Sweeps Pty Ltd is subject to strict reporting and auditing obligations, including:

- Submission of regular financial and operational reports to the VGCCC.
- Independent audits of lottery operations, including RNG certification and prize distribution processes.
- Compliance with anti-money laundering (AML) and counter-terrorism financing (CTF) regulations under the **Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth)**.

These measures ensure transparency, accountability, and adherence to regulatory standards. The VGCCC may conduct inspections or request additional information to verify compliance at any time.

#### Legal Disclaimers and Risk Statements

Participation in Golden Draw Weekly is subject to the following disclaimers and risk statements:

- **Gambling Risks**: Lotteries involve financial risk, and there is no guarantee of winning. Participants should only wager amounts they can afford to lose. Gambling may lead to financial or personal harm if not managed responsibly.
- Age Restriction: Participation is strictly limited to individuals aged 18 years or older. Tattersall's Sweeps Pty Ltd employs identity verification processes to enforce this requirement.
- No Liability for Technical Issues: Tattersall's Sweeps Pty Ltd is not liable for losses resulting from technical failures, including but not limited to website downtime, payment processing errors, or internet connectivity issues, except where required by law.
- **Prize Distribution**: Prizes are subject to the terms and conditions outlined on the Golden Draw Weekly website. Taxes or other financial obligations related to prizes are the responsibility of the winner.

For responsible gambling resources, visit **Gambling Help Online** (www.gamblinghelponline.org.au) or call 1800 858 858.

## **User Responsibility for Local Law Compliance**

Participants are solely responsible for ensuring that their participation in Golden Draw Weekly complies with the laws of their jurisdiction. While Golden Draw Weekly operates legally within Australia under VGCCC oversight, laws regarding lotteries and gambling may vary in other regions or countries. Users must verify that their participation is lawful in their place of residence.

Tattersall's Sweeps Pty Ltd reserves the right to restrict access to the platform in jurisdictions where participation may contravene local laws.

#### **External Complaints and Regulatory Bodies**

Golden Draw Weekly is committed to resolving customer concerns promptly and fairly. If you have a complaint, please contact our customer support team:

- Email: support@goldendrawweekly.com.au
- **Phone**: 1800 123 456
- Address: Level 1, 411 Collins Street, Melbourne, Victoria 3000, Australia

If your complaint is not resolved to your satisfaction, you may escalate the matter to the following external bodies:

- Victorian Gambling and Casino Control Commission (VGCCC):
  - Website: www.vgccc.vic.gov.au
  - Phone: 1300 182 457
  - Address: Level 3, 12 Shelley Street, Richmond, Victoria 3121, Australia
- Victorian Ombudsman (for complaints about administrative actions):
  - Website: www.ombudsman.vic.gov.au
  - Phone: 1800 806 314
  - Address: Level 1, 459 Collins Street, Melbourne, Victoria 3000, Australia
- Australian Communications and Media Authority (ACMA) (for complaints related to online content or advertising):
  - Website: www.acma.gov.au
  - Phone: 1300 850 115
  - Address: PO Box Q500, Queen Victoria Building, NSW 1230, Australia

#### Last Updated

This Regulatory Information document was last updated on **29 April 2025**. Tattersall's Sweeps Pty Ltd reserves the right to amend this document as required to reflect

changes in legislation, regulatory requirements, or operational practices. Updates will be published on the Golden Draw Weekly website.

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